

Keystone Pacific is excited to announce that we are completing an upgrade to our customer portal and online account management software. Using the new portal; homeowners can sign-up for recurring ACH, view violations, track submitted work orders and manage electronic community notifications. We created a step-by-step guide to assist with these changes.

## UPDATE ACCOUNT NUMBER

Please reference your new  
**ACCOUNT NUMBER.**  
You will receive your new account  
number with your August  
statement.

## UPDATE PAYMENT ADDRESS

**EFFECTIVE JULY 24th:**  
Please mail your **PAYMENTS** to:  
File 1958  
1801 W. Olympic Blvd.  
Pasadena, CA 91199

## MANAGE PAYMENTS ONLINE

**WWW.KPPMCONNECTION.COM**

- Sign-Up for Recurring ACH
- Manage Credit Card Payments
- One-Time ACH

## NEED HELP?

**EXTENDED CUSTOMER SERVICE:**  
Mon. - Fri.: 9:00 AM to 9:00 PM  
(949) 833-2600; (option 3)  
customer@keystonepacific.com